

OPET FUCHS MADENİ YAĞ SAN. VE TİC. A.Ş.

ALTUNİZADE MAH. EŞREF ÇAKMAK İŞ MERKEZİ F.KERİM GÖKAY CD. D:32, 34662 ÜSKÜDAR, İSTANBUL, TÜRKİYE

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING AND EVALUATION CONSUMER COMPLAINT FOR SALES AND MARKETING OF LUBRICANTS, SALES OF GREASE, SALES OF ANTIFREEZE, SALES OF CAR CARE PRODUCTS, SALES OF HYDRAULIC BRAKE FLUIDS AND AFTER SALES SERVICES

Original Cycle Start Date: 02-05-2022

Expiry Date of Previous Cycle: 01-05-2025

Certification / Recertification Audit date: 11-04-2025

Certification / Recertification cycle start date: 19-06-2025

Subject to the continued satisfactory operation of the

organization's Management System, this certificate expires on: 27-06-2028

Certificate No.: TR014768 Version: 1 Issue Date: 19-06-2025

İBRAHİM TAGAY
Certification Manager



Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50



OPET FUCHS MADENİ YAĞ SAN. VE TİC. A.Ş.

ISO 10002:2018

Scope of certification

Site Name/Location	Site Address	Site Scope
OPET FUCHS MADENİ YAĞ SAN. VE TİC. A.Ş.	ATATÜRK MAHALLESİ İNÖNÜ BULVARI NO:52/19. TR 35800 ALİAĞA, İZMİR, TÜRKİYE	HANDLING AND EVALUATION CONSUMER COMPLAINT FOR SALES AND MARKETING OF LUBRICANTS, SALES OF GREASE, SALES OF ANTIFREEZE, SALES OF CAR CARE PRODUCTS, SALES OF HYDRAULIC BRAKE FLUIDS AND AFTER SALES SERVICES
OPET FUCHS MADENİ YAĞ SAN. VE TİC. A.Ş. İSTANBUL ŞUBESİ	ALTUNİZADE MAH. EŞREF ÇAKMAK İŞ MERKEZİ F.KERİM GÖKAY CD. D:32, 34662 ÜSKÜDAR, İSTANBUL, TÜRKİYE	HANDLING AND EVALUATION CONSUMER COMPLAINT FOR DESIGN AND DEVELOPMENT OF LUBRICANTS, STORAGE AND TRANSPORT OF LUBRICANTS, GREASE, ANTIFREEZE, CAR CARE PRODUCTS, HYDRAULIC BRAKE FLUIDS

Certificate No.: TR014768 Version: 1 Issue Date: 19-06-2025

IBRAHIM TAGAY
Certification Manager

B U R E A U
VERITAS

Head Office: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50